

## Assisted Living License Resource Manual

<b>POLICY AREA</b>	Dementia License Policies
<b>TITLE OF POLICY</b>	3.03 ALDC Dementia Care Philosophy
<b>STATUTE/RULE REFERENCE (if any)</b>	144G.82 Subd. 3 (1)
<b>EFFECTIVE/REVISED DATE</b>	11/16/2021, 7/19/2022

**POLICY:** As an Assisted Living with Dementia Care licensed facility, the SilverCrest Properties (SCP) Reflections Neighborhoods support person-centered dementia services in the following manner:

- 1. Philosophy of dementia care services:** Reflections provides positive, person-centered everyday experiences that give meaning and value to the lives of residents.
- 2. Facility's Mission:** SilverCrest Properties is committed to creating senior communities of excellence through a vibrant and engaging lifestyle that promotes wellness, independence, dignity and care.
- 3. Facility's Values:**
  - Residents First** - Residents are the priority, they are treated as individuals and referred to by name. Team members are proactive rather than reactive in responding to the needs and desires of residents.
  - Equity** – Team members work to provide opportunities that allow everyone to get to the same finish line. They will also ensure that needed resources are quickly identified and provided and will remain open to diverse experiences.
  - Safety and Security** - All personal information about residents is kept private and is treated as confidential. It is the responsibility of all team members to ensure the safety of the residents and respond to issues promptly and positively with appropriate follow-up.
  - Professionalism** – Team members take pride in their appearance and a job well done. Team members are always truthful and act with good intent. The relationships of team members with residents and other customers have appropriate boundaries.
  - Enriching Lives & Enthusiasm and Energy** – Team members maintain a positive “can do” attitude and share a smile that lets everyone know they are glad to be here. Team members encourage independence and uphold dignity by offering choices, services and resources to our residents whenever possible. All team members promote the Six Dimensions of Wellness (emotional, social, physical, spiritual, vocational and intellectual health) through programming and daily interactions with residents.
  - Community** – Team members promote a strong community environment that provides a home-like atmosphere and helps residents feel important and included. Team members take pride in their community, and an active role in keeping it looking its best. The community itself plays an active role in the community at large.
  - Teamwork** - Team members commit to their teammates by understanding how all departments work together. They support and appreciate their co-workers and strive to make their community better every single day.
- 4. Facility's Promotion of Person-Centered Services:** SCP Reflections promotes Person Centered Services through involving the resident and their family in the discovery process and development of the Resident Profile, Individual Activity Plan, Resident Bio/History and Resident Care Plan. This encourages the resident to build or maintain relationships with their families and friends, live as independently as possible, engage in productive activities and to participate in community life.