

## Assisted Living License Resource Manual

<b>POLICY AREA</b>	Dementia License Policies
<b>TITLE OF POLICY</b>	3.04 ALDC Family Support
<b>STATUE/RULE REFERENCE (if any)</b>	144G.82 Subd. 3 (7) & 144G.84 (f) & 1444G.84 Subd. A (3)
<b>EFFECTIVE/REVISED DATE</b>	11/16/2021

**POLICY:** As an Assisted Living with Dementia Care licensed facility, SilverCrest Properties (SCP) strives to provide family support programs and family engagement.

**PROCEDURE:**

1. In addition to our Family Council policy, SCP conducts the following outreach to family members of residents with Alzheimer's disease or other dementias in order to keep family engaged and supported:
  - a. Directors of Reflections (Dementia Care) neighborhoods are trained as Alzheimer's Association support group facilitators within six months of hire and hold regular support group meetings, no less than quarterly, for families/care partners of those living with dementia.
  - b. The SilverCare Nursing Department invites the Directors of Reflections (Dementia Care) to care conferences of residents in Assisted Living with dementia symptoms and related diagnoses to educate and prepare persons living with dementia and their legal and designated representatives about dementia, the Reflections neighborhood, transitions in care and ensuring the complete, timely communication between, across and within settings.
  - c. Families, designated representatives, and other people of significant relationships are provided with a monthly newsletter communication and a calendar of events and activities.
  - d. Each Reflections neighborhood has a free resource library of information related to caregiver support, dementia and the diseases that cause dementia, ideas for connecting when visiting the resident in Reflections and information to empower those living with dementia and their care partners to enjoy their community and have a successful, person-centered experience together.
2. Support must be offered to family and other significant relationships on a regularly scheduled basis but not less than quarterly.