

## Assisted Living License Resource Manual

<b>POLICY AREA</b>	Dementia License Policies
<b>TITLE OF POLICY</b>	3.12 ALDC Use of Intercom
<b>STATUE/RULE REFERENCE (if any)</b>	144G.82 Subd. 3 (8)
<b>EFFECTIVE/REVISED DATE</b>	12/06/2021

**POLICY:** As an Assisted Living with Dementia Care licensed facility, SilverCrest Properties (SCP) strives to create a calm environment for residents with Alzheimer’s disease or other dementias.

**PROCEDURE:**

1. To support a calm environment, SCP will, whenever possible, limit the use of any public address system or intercom system to emergencies, evacuations, and drills.
2. Dementia care neighborhoods that use interconnected systems such as a walkie talkie or radio will keep them to a minimum volume and any alerts for the emergency response system will be kept to a minimum volume or kept on vibrate so as not to disturb the resident’s calm environment.